

Privacy Policy

Totalfeed B.V. respects the privacy of all customers and users of its site and ensures that the personal data provided to us by you is treated confidentially. We use your data to process quotations, orders, product information as quickly and easily as possible. For other purposes we will only process this data with your permission. Totalfeed B.V. will not sell your personal data to third parties and will only provide this to third parties that are involved in the execution of your order. Third parties include Veterinary Service, Chamber of Commerce and carriers or shipping companies and their forwarders, banks and courier services.

Totalfeed B.V. uses the collected data to provide the following services to its customers:

If you have a question or place an order, we need your name, company name, e-mail address, delivery address and invoicing address to execute your quotation or order and to keep you informed about the progress thereof. In addition, we will need your business or personal telephone number which we will only use in case of incidents.

Because it concerns regular/repeat orders in our sector, we store the aforementioned data with your permission.

We use your e-mail address to be able to send you quotations, proforma invoices, documents regarding your orders and information with respect to the progress of your order.

Your order data is stored on a Secure Server. Invoices are created via a cloud program which is also highly secured.

Data with respect to your orders is stored by us for a period of 7 years (in accordance with tax regulations in the Netherlands) after which this is destroyed. At your request we will also remove all data regarding you and/your company from our database after this tax period has ended, this in case you no longer want to work with us.

If you have any questions about the Privacy Policy of Totalfeed B.V., please contact us. We like to help you if you require information about your data or if you want to modify this. In case we have to adjust our Privacy Policy, you will find the most recent information on this page.